

American Plant October 2020 Covid-19 Update

We are grateful for your continued support in choosing American Plant as your garden center destination. Our dedicated, talented employees work hard and take pride at creating an exceptional customer experience. The Covid-19 pandemic has caused us to alter our operations and service to keep our employees safe and continue to serve our customers. As a result, we continue to evaluate modifications to our operations to remain a safe shopping environment. Here is what we are doing:

- Our retail location indoor and outdoor plant, gardening solutions and home décor departments are open 9 a.m.-6 p.m. daily.
- Our employees are wearing face masks. **We ask that you wear an appropriate face mask**, one that covers mouth, nose and chin **while on our properties, including both inside the store, in the outdoor departments and parking lots.**
- Customer service-we are able to provide directional assistance in checking availability of and locating merchandise on our properties. We are able to assist customers in loading vehicles. Please know that **we are continuing to practice social distancing by keeping at least 6 ft. apart.**
- We are offering online diagnostic services. Please go to americanplant.net Diagnostic form. Fill in the form and include photos. One of our diagnostic experts will follow up with an email.
- We continue to offer delivery and planting services.
- Please follow instructions at checkout as we have adjusted traffic flow to minimize contact.
- We continue to clean and sanitize all regularly-contacted surfaces in our stores.
- If you choose to shop on site with us, we are grateful, and we urge you to please respect our employees and fellow customers by following the Covid-19 CDC guidelines. **Most importantly, please practice social distancing by keeping at least 6 ft. apart and wear a face mask.**
- We also encourage you to shop online at americanplant.net.

Landscape Design|Build|Maintain remains open. Landscape clients may contact the Landscape Division with new inquiries or with questions for current projects underway.